

Cultural Competence Matching Game

Instructions: Draw a line or write the letter that matches each term with its correct definition.

Answer Key: 1/C, 2/H, 3/G, 4/E, 5/F, 6/D, 7/I, 8/B, 9/A

Column A – Terms

Column B – Definitions

1. Cultural Competence

G. A concept coined by Kimberlé Crenshaw describing how systems of oppression overlap to shape people’s lived experiences and access to power.

2. Cultural Humility

C. A developmental and ongoing process of becoming culturally aware, beginning with self-reflection and leading to respectful, appropriate engagement.

3. Intersectionality

I. The lens through which patients understand their experiences, shaped by culture, identity, privilege, and marginalization.

4. Interventions

B. Unearned advantages and benefits based on social identities (e.g., race, gender), shaping interactions and power dynamics in care.

5. Helping Relationship

E. Strategies used by BHSS that are culturally responsive, ethically grounded, and adapted to the patient’s lived experience.

6. Marginalization

H. An open, curious approach that emphasizes lifelong learning and reflection, recognizing we can never fully know another's lived experience.

7. Patient Worldview

D. The social process that excludes or disempowers individuals or groups due to their identities, shaping both health outcomes and power dynamics.

8. Privilege

F. An alliance between BHSS and patient built on trust, cultural responsiveness, and authenticity; central to effective care.

9. Self-Awareness

A. The process of examining one’s own identity, values, and biases to foster authenticity and prevent bias in the helping relationship.