

BHSS Employment Case Examples

Employed in a Crisis Service Setting

A BHSS works with an ER care team at a rural hospital providing crisis and brief intervention services to patients with behavioral health conditions. A unit nurse serves as the operations manager for the BHSS. A Licensed Mental Health Counselor (LMHC) who works in the hospital's outpatient services is the clinical supervisor. The BHSS and clinical supervisor meet weekly to review cases, patient response to care, and overcoming barriers to patient outreach. The BHSS meets quarterly with both the operations manager and clinical supervisor to discuss job performance and career development.

Employed in an Integrated Primary Care Setting

A BHSS is bilingual and works in an integrated primary care setting serving a population of families who are monolingual and multilingual. The BHSS participates in weekly group supervision with a bilingual Psychologist and two additional BHSS practitioners. In supervision, the group reviews behavioral health screening results, outcomes of brief interventions and identifies patients who are improving and patients who may need a more intensive level of care.

Employed in a Certified Community Behavioral Health Clinic (CCBHC)

A BHSS works in a Certified Community Behavioral Health Clinic under the supervision of a Licensed Independent Clinical Social Worker (LICSW) providing screening for behavioral health conditions, crisis intervention, care coordination, case management, and brief interventions for depression, anxiety, and other common conditions. The BHSS helps patients prepare for visits with a consulting psychiatric provider through telehealth and follows up with patients on the care plans prescribed by the psychiatric provider. The BHSS meets with the LICSW supervisor in a group setting bimonthly to review cases, coordinate patient care, and identify community resources for patients.